



yorcloud®



YOUR SHAREPOINT SUPPORT

yorcloud® is a SharePoint support and development partner . We provide specialist SharePoint support, migration, training and development services.

We support SharePoint on server and in the cloud.

We support small and large SharePoint customers.

Our client base includes blue chip companies, public-sector organisations, large charities, and major academic institutions.

WE SUPPORT:

- *SharePoint Online*
- *SharePoint server (2003, 2007, 2010, 2013, 2016, 2019)*
- *Office 365 (Groups, Teams, OneDrive, PowerApps and Flow)*
- *Custom development using the SharePoint Development Framework (SPFx)*

WE PROVIDE:

- *Telephone, online, remote and onsite support*
- *Dedicated customer support portal*
- *UK business hours support*
- *6, 12 and 24-month support contracts*
- *Ad hoc consultancy services also available*

OUR SUPPORT PACKAGE INCLUDES:



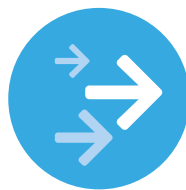
Assistance

Technical questions, queries and product advice



Consultancy

Strategic advice, project assistance and prepaid consultancy



Migration

Upgrade and migrations to Office 365



Training

End user, Site owner, IT admin and developer training



Development

Custom application and workflow development

HOW IT WORKS



Build your support package

Create a custom package with credits for technical support, prepaid consultancy, developer or training days.



Ask advice or request help

Log support tickets via telephone, email or online.



Use support credits for technical advice, consultancy, development or training

You can use credits for any requirement: consultancy workshops, development projects, end user training... in fact, anything you need!



Review your support via your dedicated customer portal

Check your credit balance or support history anytime via your customer portal.

TO DISCUSS YOUR SHAREPOINT SUPPORT
OR PROJECT REQUIREMENTS, CONTACT

hello@yorcloud.com OR CALL **0333 444 2243**

WHY YORCLOUD?

- We have expertise across all versions of SharePoint and many years' experience of developing and supporting SharePoint solutions.
- We've been developing SharePoint solutions since 2000 (that means SharePoint Portal Server 2001 Beta).
- We support some very large SharePoint customers across a range of sectors.
- We can make your budget go further. User our support to deliver your next SharePoint project.

A FEW OF OUR CUSTOMERS



GET IN TOUCH



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Microsoft Partner ID: 4515344